

## QUALITY POLICY

Fompak's quality policy involves adhering to and continuously improving the company's quality management system, sustaining and improving the company's investments, and increasing profitability for a better outlook, all by means of fulfilling customer expectations in a swift and effective manner, performing the company's obligations towards its employees and the society, and by utilizing the company's creative human resources.

### FOMPAK'S QUALITY GOALS

Fully understand, satisfy and exceed customer expectations (quality-cost-duration)

Embrace an approach favoring "continuous development" in quality, services, costs, efficiency, and technology

Prevent errors and reduce waste

Maintain the highest levels in employee knowledge and expertise through training efforts

Recognize its responsibilities towards its employees and the society, and guide its operations in line with this awareness

Increase its market share

Implement plain production in all production facilities

Increase occupational safety

### OUR QUALITY COMMITMENTS

Fompak is committed to deliver products, services and functions that will satisfy all customer requirements.

Fompak is committed to improving its quality continuous and delivering the best result at the first attempt.